

IN THE CLAIMS:

The text of all pending claims, (including withdrawn claims) is set forth below. Cancelled and not entered claims are indicated with claim number and status only. The claims as listed below show added text with underlining and deleted text with ~~strikethrough~~. The status of each claim is indicated with one of (original), (currently amended), (cancelled), (withdrawn), (new), (previously presented), or (not entered).

Please AMEND claims 1, and 16-18 in accordance with the following:

1. (Currently Amended) A support method for transition of contents service providers ~~between according to transition of portable telephone companies providing communication service performed by a support sever server~~, comprising:

~~receiving a request for transition from a before-transition portable telephone company providing a first communication service to an after-transition portable telephone company providing a second communication service while keeping a telephone number from a customer terminal, by a transition request reception unit of the support server, from a customer terminal;~~

~~providing information about an after transition a second contents service to be available via the second communication service equivalent to a first contents service obtained via the first communication service contracted before transition to the customer terminal, by an after-transition service information presentation unit of the support server,~~

wherein the information being is based on

~~information on the first contents of the service contracted before the transition provided by a first contents service provider to be available by the first communication service, which is the contents being recovered using the telephone number included in the request, and is from registered in a customer file that stores contents of services correlated with telephone numbers, stored in the support server, and~~

~~information on contents of the services provided by a second contents service provider that the after transition portable telephone company can use to be available via the second communication service, which is registered in a service map file stored in the support server; and~~

~~registering a selected contents of an after transition service to contract with the second contents service provider, correlated with the telephone number, in the customer file, after receiving from the customer terminal by a service contract unit of the support server, a service selection notifying the after transition service a selection notification of the selected contents~~

service to contract which is with the second contents provider selected based on the provided information about the after transition service equivalent of the service before transition from the customer terminal, by a service contract unit of the server.

2-15. (Cancelled).

16. (Currently Amended) The support method for transition of contents service providers between according to transition portable telephone companies providing communication service performed by a support service according to claim 1, further comprising:

determining and notifying whether a customer qualifies for acontents service transition to the customer terminal, by a customer determination unit of the support server, wherein the customer qualifies when customer information recovered from the customer file using the telephone number contained in the request for transition satisfies predetermined criteria.

17. (Currently Amended) A computer-readable medium storing a support program for transition of contents service providers between according to transition of portable telephone companies providing communication service, the support program causing a computer to execute a method comprising:

receiving a request for transition from a before-transition portable telephone company providing a first communication service to an after-transition portable telephone company providing a second communication service while keeping a telephone number, from a customer terminal;

providing information about an after transition a second contents service to be available via the second communication service equivalent to a first contents service obtained via the first communication service contracted before transition to the customer terminal,

wherein the provided information being is based on information on the first contents of the service provided by a first contents service provider to be available by the first communication service, which is contracted before the transition recovered using the telephone number included in the request, and is registered in from a customer file storing contents of services correlated with telephone numbers stored in the computer, and

information on contents of the services provided by a second contents service provider that the after transition portable telephone company can use to be available via the second communication service, which is registered in a service map file stored in the computer; and

registering a selected contents service to contract with the second contents service provider of an after transition service correlated with the telephone number, in the customer file, after receiving from the customer terminal a service selection notifying the after transition service a selection notification of the selected contents service which is selected based on the provided information about the after-transition service equivalent of the service before transition from the customer terminal.

18. (Currently Amended) A method performed by a support server connected to a customer terminal and portable phone service providers, for changing a provider of a portable telephone service and updating additional services related to the portable telephone service, comprising:

responding to a request to change a portable telephone service provided by from a first provider to a replacement service provided by a second provider while keeping the telephone number, by generating and sending to a customer terminal that sent the request including a telephone number, selection information on equivalent additional services to be provided via the portable telephone service by of the second provider, to a customer terminal that sent the request including the telephone number, that the selection information being based on information about additional services correspond to the service provided before the change by the first provider, which is using a service description of the service received from the first provider, stored in the support server correlated with the telephone number, and information on available services of the second provider, which is stored in the support server; and

storing a replacement an updated service description correlated with the telephone number, after receiving the replacement service description a selection of additional services to be provided via the portable telephone service, from the customer terminal, the replacement service description selection being based on the selection information on the services of the second provider that correspond to the service provided by the first provider.